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FOR IMMEDIATE RELEASE

HAMILTON – Serena Deschamps wins Tandia’s Annual GEM Employee Recognition Award

Congratulations to Serena Deschamps, Member Solutions Representative at Tandia’s Brantford branch for winning the 2019 GEM Award. Serena was presented with her well-deserved award at the annual Board & Staff Appreciation Dinner held on Wednesday May 29 at the Burlington Convention Centre.

The GEM Award Program involves staff recognizing and nominating their peers who demonstrate behaviors that consistently go above and beyond their day-to-day job duties and ‘Go the Extra Mile’. GEM employees demonstrate:

- Professionalism, integrity and knowledge in their ability to perform their jobs;
- Progressiveness in the way they go about striving to gain efficiencies that save time and money;
- Inspiration for their commitment to Tandia initiatives as well as their own community involvement.

President & CEO Richard Davies presented Serena with her award and shared, “Serena is known as someone who is always positive and provides exceptional member service. She goes above and beyond with service in her community and at work and is an outstanding team player.”

Tandia has many ‘GEMs’ among its employees, with a record 16 nominations submitted this year. Congratulations are extended to each and every nominee for always ‘going the extra mile’ for both their co-workers and the members of Tandia.



Richard Davies, President & CEO (right) and Lisa Canning, Senior Human Resources Advisor (left) present the GEM Award to Serena Deschamps (centre).

For more information, please contact:

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Tandia Financial Credit Union is a cooperative financial institution with a vision to be the financial services provider of choice in its communities and a continued commitment to serve education and government employees in Ontario. Tandia partners alongside its members each and every day to help them build a healthy and prosperous future. With a branch network that extends from Brant County through Greater Hamilton, Halton and the GTA, Tandia serves over 29,000 members, employs over 140 staff and administers approximately \$1.2 billion in assets.

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