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**FOR IMMEDIATE RELEASE**

**HAMILTON – Tandia’s online appointment-booking feature added to Tandia Mobile**

Tandia is literally at the fingertips of its members with a user-friendly ‘Meet With Us’ appointment-booking feature on tandia.com. At any time, members can book an appointment to meet with the Member Solutions Advisor of their choice at their branch for a wide range of financial service needs, from account openings to mortgage applications to investment advice. This new member convenience feature was introduced on Tandia’s website late last year, and ‘Meet With Us’ was just recently added to the menu options on Tandia’s Mobile app.

Tandia partnered with Canadian fintech company [Coconut Software](#)’s scheduling technology expertise to give members greater freedom and accessibility to book exclusive time with an advisor and to view their calendar for availability. Members receive email reminders about their upcoming appointments, along with related documents to bring with them to the appointment, such as statements or sales offers.

Richard Davies, Tandia’s President and CEO shared, “I am very proud that we found and successfully implemented a technology solution to help members get traditional face-to-face service and advice when they need it.”

Jeffrey Silva, Tandia’s Director of Information Technology coordinated the implementation and added, “I was pleased with the ease of the setup experience with Coconut Calendar and the pace with which both Tandia staff and members are embracing this new feature.”

Members can find a ‘Meet With Us’ link on most tandia.com web pages and as a menu option on Tandia Mobile.

**For more information, please contact:**

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*Tandia Financial Credit Union is a cooperative financial institution with a vision to be the financial services provider of choice in its communities and a continued commitment to serve education and government employees in Ontario. Tandia partners alongside its members each and every day to help them build a healthy and prosperous future. With a branch network that extends from Brant County through Greater Hamilton, Halton and the GTA, Tandia employs 150 staff members and administers \$1.2 billion in assets.*