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FOR IMMEDIATE RELEASE

HAMILTON – Tandia Partners with Echoworx for Cyber-Secure Email Solution

Like all credit unions, Tandia Financial Credit Union relies on email as a vital tool to communicate with members and service partners, and often this information contains highly personal or confidential information. While the 'Contact Us' form within Tandia's website ensures encrypted transmittal of information from members to Tandia, subsequent communications are vulnerable when sent via regular email. A priority for Tandia in 2017 was to find a secure email solution to safeguard against leaks of confidential or sensitive member information throughout the email communication process.

Tandia found the solution with Echoworx's [OneWorld Enterprise Encryption](#) and named it simply, [Secure Email](#). It provides a seamless and integrated one-click option to 'encrypt' outgoing emails within Tandia's Microsoft Outlook, including a reminder message with every external-bound email. Whether users are in the office or using mobile devices on the road, sending, receiving and sharing sensitive data is easy and secure. When receiving a secure email for the first time, recipients are requested to set up a password and then all secure email messages can be easily received and replied to, including attachments.

Richard Davies, President and CEO had this to say, "We take the safety, security and privacy of our member interactions very seriously and we are very pleased to be among the first credit unions in Canada to have found and implemented a secure email solution. Since our mid-summer launch, many members have taken the time to express their appreciation for this extra initiative to safeguard their personal information."

Jeffrey Silva, Tandia's Director of Information Technology coordinated the implementation and added, "I was pleased with the ease of the setup experience with Echoworx, and the short learning curve for both Tandia staff and members to adopt this new feature."

For more information, please contact:

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Tandia Financial Credit Union is a cooperative financial institution with a vision to be the financial services provider of choice in its communities and a continued commitment to serve education and government employees in Ontario. Tandia partners alongside its members each and every day to help them build a healthy and prosperous future. With a branch network that extends from Brant County through Greater Hamilton, Halton and the GTA, Tandia employs 150 staff members and administers \$1.2 billion in assets.