



April 5, 2017

**FOR IMMEDIATE RELEASE**

### **HAMILTON ON – Election Results Announced at Tandia’s AGM**

Tandia’s Annual General Meeting took place on Tuesday April 4<sup>th</sup>, offering members the opportunity to gather face-to-face with the Board of Directors and Senior Executive to review Tandia Financial Credit Union Limited’s activities and financial performance in 2016. In retrospect, it was a very successful year, not just financially, but also for very positive and encouraging member feedback from an ongoing Member Satisfaction Survey initiative.



The meeting took place at the Burlington Convention Centre and members along with guests and representatives from many corporate partners received presentations from the Board Chair, Elaine Simon, President & CEO, Richard Davies and Senior Vice President of Finance and Administration, Sandy Alward, among others.

A highlight of Mr. Davies’ presentation was the sharing of 2016 Member Survey results showing that a combined total of 89% of survey respondents are either satisfied or totally satisfied with the member experience at Tandia. Mr. Davies commented, “We will continue to focus on strengthening our staff’s ability to provide support and valuable advice to members to help them achieve their financial goals.” Regarding overall financial performance in 2016, Mrs. Alward expressed these summary words, “Our third year of operations was our most successful year as reflected in our strong income results coupled with good asset growth in lending and wealth deposits.”

Results of voting for Directors which took place in advance of the Annual General Meeting from March 8 -22 either online or in-branch, were announced. Jacqueline Aird, Nancy DiGregorio and Sharon O’Driscoll were each re-elected to the Board of Directors for a three-year term. Elaine Simon graciously extended congratulations to the re-elected Directors and expressed words of appreciation and continued dedication to Tandia and the credit union system.

Members are encouraged to view or download our 2016 Annual Report from our website or pick up a copy at any branch location. The next Annual General Meeting will take place on Tuesday April 3, 2018.

-30-

For more information, please contact:

Jane Morreale, Manager, Marketing & Communications

1.800.598.2891 ext. 1174

[jane.morreale@tandia.com](mailto:jane.morreale@tandia.com)

*Tandia is a cooperative financial institution with a vision to be the financial services provider of choice in its communities and a continued commitment to serve the education community in Ontario. Tandia partners alongside its members each and every day to help them build a healthy and prosperous future. With over 25,000 members across a branch network that extends from Brant County through Greater Hamilton, Halton and the GTA and with an innovative virtual branch, Tandia employs over 150 staff members and administers nearly \$1 billion in assets.*