

## **Member Feedback**

Dear Valued Member,

We are committed to improving accessibility for our members with disabilities. We would like to hear your comments, questions and suggestions about the provision of our services to people with disabilities.

Please contact the Member Ombudsman, by mail (Member Ombudsman, Tandia Financial Credit Union; 3455 North Service Road Suite 100 Burlington, ON L7N 3G2, Attention: Member Ombudsman) or at 1-800-598-2891, Option 1# - ask for Member Ombudsman or by email to ombudsman@tandia.com to share your comments.

Please let us know if you would like a copy of our Member Service Policy - AODA: Providing Goods and Services to Persons with Disabilities.

Thank you.