



2023 Board of Directors Statement of Interest

JACQUELINE AIRD (JACKIE), ACCUD



Valued Members,

I am seeking re-election to the Tandia Financial Credit Union Board of Directors. During my previous term, I witnessed TFCU grow and be acknowledged for its innovation and marketing strategies. Over this time, Tandia has increased its membership and assets. The Board had a vision of expanding throughout Ontario and I am delighted to see that the vision is being accomplished and that we will continue to strive to become a recognized Credit Union throughout Ontario. The covid storm did have some impact on our members, staff and board; however, increased digital member services, hybrid staff working arrangements and virtual board meetings have helped to support the organization through this challenging time. The necessity to accommodate for virtual interactions provided many new strategies to support our members and will continue to serve us into the future.

Personally, I am a member-owner, a shareholder and support TFCU as my financial institution of choice for savings, loans, investments and business services. I strongly believe in the Credit Union 7 Guiding Principles, and I am dedicated to working with TFCU's knowledgeable Board, conscientious Management team and loyal employees to maintain those principles. I am proud of our values and our dedication to both members and the Tandia community. As a board member, I am committed to a sustainable future through responsible investments, member engagement, profitability and ensuring financial security for our owners.

As a member of the MCR committee, we are committed to providing our community with financial, educational and volunteer support. As a board member, I continue to focus on my fiduciary responsibilities, by monitoring our financials, our policies and controls and how risk is managed. My expertise and understanding of finance and business comes from: being an elected director and audit chair of RTOERO, running my own student rental properties, and acting as a treasurer/director of an investment club. These roles provide me with valuable experience and knowledge to fulfil my obligations as a director.

The CUDA training courses, and writing the Dalhousie Director's Accreditation Exam, have provided me with knowledge and understanding of good governance, risk management and our compliance requirements to ensure the financial well-being of Tandia. As a result of the accreditation process, I am now one of 25 Ontario Certified Credit Union Directors in Canada permitted to have the letters ACCUD after my name.

With your support and vote in the 2023 election, I will continue to be an active Director sharing my knowledge of business and finance to support Tandia's growth and profitability, while maintaining our commitment to provide superior service and products for you, our valued members.

Respectfully submitted,
Jackie Aird



JACQUELINE AIRD (JACKIE), OCT-RETIREE, ACCUD - RESUME

CREDIT UNION INVOLVEMENT

- Credit Union Member since childhood
- Elected Director of Tandia 2014

DIRECTOR EXPERIENCE

Attended:

- Strategic Board Planning Sessions
- Central 1 Credit Union Annual General Meetings
- Credit Union Directors' Forums/National Conference
- Member Appreciation Days

Committee Involvement:

- Member Community Relations Committee - Tandia
- Audit Committee - Tandia
- Human Resources Committee - Teachers Credit Union
- Strategic Planning Committee (Chair) - Teachers Credit Union

DIRECTOR TRAINING

Accredited Canadian Credit Union Director (ACCUD) 2012

Specific Courses and Electives:

- Fiduciary Role: Financial Statements to Evaluate Critical Risk Areas
- Board Development & Performance Evaluation
- Ethical Awareness & Decision Making for Directors
- Narrative and Strategic Planning and Oversight
- Twelve Principles for Good Governance Corporate Governance
- Production Meetings and Boards Role in Executive Compensation
- Market Risk
- Financial Red Flags
- Culture of Credit Union
- Strategic Marketing
- Governance and Audit Training
- Enterprise Risk Management
- Asset/Liability Management



JACQUELINE AIRD (JACKIE), OCT-RETIREE, ACCUD - RESUME

BUSINESS, WORK AND VOLUNTEER POSITIONS

- Owner: Ambron Properties (1982-present) (University Waterloo Student Housing)
- Director for Hamilton Housing Corporation (2016-2023)
- Director and Treasurer (Wentworth Investment Group 1997-2023)
- Director RTO-ERO (2018-2023), Audit Committee Chair (2002-2005, 2014-2023)
- President RTO-ERO Hamilton-Wentworth Haldimand District 13 (2010-2011),
Benefits Chair (2012-present)
- Executive RWTO (2005-2013)
- Volunteer CCRA Income Tax Preparation (1999-2010)
- Consultant ESL Summer Program in China (2005-2019)
- Soccer coach (referee, discipline chair and volunteer)
- Education HWDB - Retired 2009 (JK-12) Special Education
- Retired Member: EFTO and OSSTF Negotiations, Health Rep. Treasurer