

Tandia Branch Consolidation – Fall 2022

Following an operational review of Tandia’s branch network, three of our branch locations were identified as having upcoming lease expirations leading us to evaluate the future of each premise and the best means of providing service to the members who consider that location their home branch. Those branches include: MemberOne and TCSBE in Toronto, ON and Upper Wentworth in Hamilton, ON.

MemberOne and TCSBE

With the Canadian Governments recent proposal to relocate the WSIB Head office from Toronto to London, ON and having received notice from MemberOne’s landlord that they would be taking back their space before the end of year, a decision was made to consolidate our TCSBE and MemberOne locations into a virtually supported branch housed in Tandia’s Corporate Head Office. Members from both locations will be able to continue to conduct their business through online/mobile banking with telephone support and virtual appointments.

Branch consolidation for MemberOne is scheduled for **October 28, 2022** and the TCSBE Branch is scheduled for **November 30, 2022**.

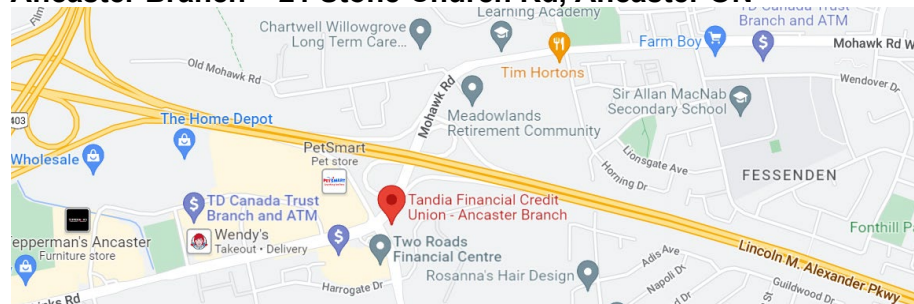
Upper Wentworth

Given the current aesthetic and condition of the Upper Wentworth branch and the renovations that would be required to update it to the standards that Tandia members have come to expect, the decision was made consolidate this location with our Hamilton Mountain branch network. Tandia’s branch network is well positioned to continue to serve our members from other locations, while also offering banking services through our Member Solutions Centre and online banking. Alternative locations include our Ancaster, Stoney Creek and Barton Street branches which are all located within a 10-minute driving distance from the current Upper Wentworth location.

The Upper Wentworth Branch consolidation is scheduled for **September 30th, 2022**.

For all your in-branch needs please visit us at:

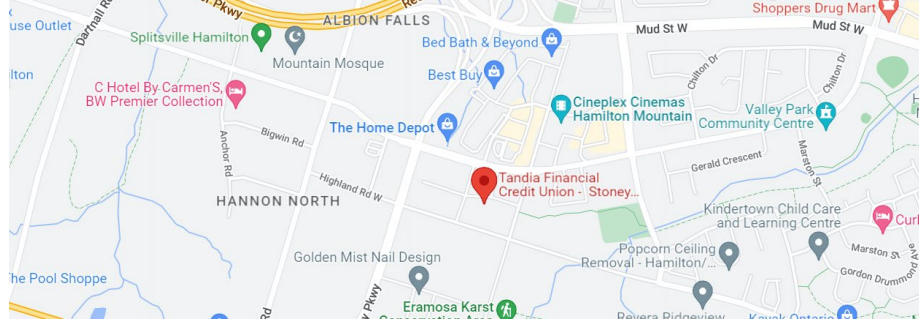
Ancaster Branch – 21 Stone Church Rd, Ancaster ON



Current Branch Hours are Mon – Fri (10am – 5pm), Sat (Closed)

Branch hours as of Oct 1st are Mon, Tue, Fri (9:30am – 5pm), Wed (10am – 5pm), Thurs (9:30am – 6pm), Sat (9:30am – 1:30pm)

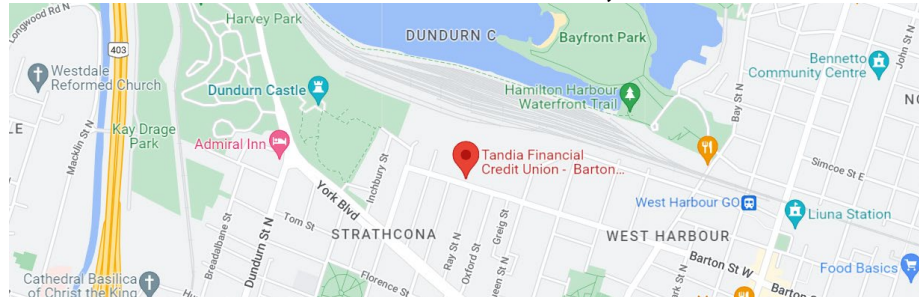
Stoney Creek Mountain Branch - 1800 Stone Church Rd Unit 1, Stoney Creek ON



Current Branch Hours are Mon – Fri (10am – 5pm), Sat (Closed)

Branch hours as of Oct 1st are Mon, Tue, Fri (9:30am – 5pm), Wed (10am – 5pm), Thurs (9:30am – 6pm), Sat (9:30am – 1:30pm)

Barton St. Branch - 280 Barton Street West, Hamilton ON



Current Branch Hours are Mon – Fri (10am – 5pm), Sat (Closed)

Branch hours as of Oct 1st are Mon, Tue, Fri (9:30am – 5pm), Wed (10am – 5pm), Thurs (9:30am – 6pm), Sat (Closed)

As a reminder, members can continue to complete day-to-day banking needs through online banking, mobile banking and with our Member Solutions Centre team (1-800-598-2891). In addition, all new accounts and applications can be processed using our online account and loan application programs.